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Ingenuity for life

Siemens Digital Industries Software

Maximizing the value of your Simcenter SCADAS system

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How can you guarantee that all your past and future measurements are correctly calibrated? How can you ensure the optimal performance and accuracy of your Simcenter hardware? How do you minimize the risk of unexpected downtime?

Siemens Digital Industries Software provides a high-quality service contract to optimize the accuracy and extend the lifetime of your Simcenter SCADAS™ hardware.

Certify your measurements
With the Simcenter hardware calibration contract (CAL, see table), we perform a yearly calibration to certify that all your past measurements were correctly calibrated. We also recalibrate the system and provide you with a second certificate for future measurements with your Simcenter SCADAS system, thereby securing the reliability of your acquired data.

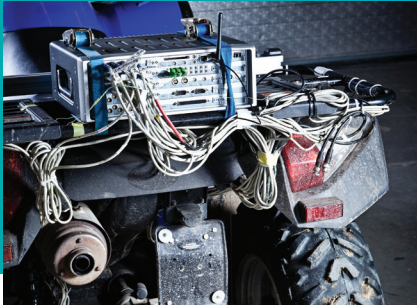### Maximize system reliability
Using preventive maintenance maximizes the lifetime of your system while ensuring optimal performance. We check your system functionality, update modules to the latest production status and repair defects. This minimizes the risk of critical measurement campaigns being disturbed by an unexpected problem with your Simcenter SCADAS system.

Guarantee system continuity
The Simcenter SCADAS hardware maintenance contract (MAINT, see table) includes all features of CAL plus an extended warranty for your data acquisition system. In the unlikely event of a hardware failure, the contract guarantees that you can continue your measurement campaign. We will swap your defect modules with identical specifications and bear all shipping costs.

Want to know more?
Contact your local office for all details with regard to Simcenter SCADAS maintenance services.

Service contract content	CAL	MAINT
General		
ISO 9000: 2008-based certification	+	+
ISO 17025 accredited calibration	o	o
Calibration traceability	+	+
Service done at one of our offices	+	+
Service done at customer site	o	o
Performed by qualified service engineers	+	+
Corrective maintenance		
12-month extended warranty	-	+
Minimized downtime in case of system failure	-	+
Free replacement hardware	-	+
Upgrade of modules for improved specifications	o	o
Hotline support	+	+
Preventive maintenance		
Issuing new calibration certification	+	+
One calibration service per year	+	+
Additional calibration service per year	o	o
Clean/replace air filter (if applicable)	+	+
Hardware update to the latest production status	+	+
Firmware updates	+	+
Adjustment and calibration	+	+
Calibration report (as-found data)	+	+
Calibration report (as-left data)	+	+

+ = standard, o =optional, - =not available

About Siemens Digital Industries Software
Siemens Digital Industries Software is driving
transformation to enable a digital enterprise where
engineering, manufacturing and electronics design
meet tomorrow. The Xcelerator portfolio helps
companies of all sizes create and leverage digital twins
that provide organizations with new insights,
opportunities and levels of automation to drive
innovation. For more information on Siemens Digital
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Headquarters: +1 972 987 3000
Americas: +1 314 264 8499
Europe: +44 (0) 1276 413200
Asia-Pacific: +852 2230 3333