

Siemens Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Teamcenter 12.4 Release

Report Date: 13-Aug-2020

Product Description: Teamcenter is a virtual gateway to company's product information connecting all who need to collaborate with product and process knowledge. Teamcenter enables you to digitally manage product and manufacturing data in the context of the product life cycle.

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Notes:

Evaluation Methods Used: Testing is based on general product knowledge using Virtual Keyboard, Shortcut, Magnifier and Speech Recognition (partial).

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Unrestricted _____

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (No) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes (In accordance with WCAG 2.0 – Level A)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Web: NA Electronic Docs: NA Software: In Teamcenter vast majority of UI elements have a text option in addition to icons. Authoring Tool: NA</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Does Not Support	<p>Web: NA Electronic Docs: NA Software: Pre-recorded media is not included in Teamcenter Application. Authoring Tool: NA</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Does Not Support	<p>Web: NA Electronic Docs: NA Software: Pre-recorded media is not included in Teamcenter Application. Authoring Tool: NA</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Does Not Support	<p>Web: NA Electronic Docs: NA Software: Pre-recorded media is not included in Teamcenter Application. Authoring Tool: NA</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Partially Supports	<p>Web: NA Electronic Docs: Teamcenter TDocs were validated Software: Siemens Teamcenter provides good information and relationship regarding the content displayed in User Interface</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		Closed: NA Authoring Tool: NA
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: Most of the content represented in Teamcenter UI follows meaningful sequence. Authoring Tool: NA
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: Most UI elements have a text option in addition to icons. Authoring Tool: NA
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: Yes Software: Additional means are used to convey the information that is displayed by use of Colors, like multiple views in Teamcenter are associated with the same Color border, tool tip shows the Object information in the form of text. Authoring Tool: NA
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Does Not Support	Web: NA Electronic Docs: NA Software: Audio information system is not used in Teamcenter application. Authoring Tool:
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Partially Supports	Web: NA Electronic Docs: NA Software: Teamcenter supports maximum keyboard keys with exception, Ex: Tab key is not supported on some panels.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		Closed: NA Authoring Tool: NA
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: Keyboard navigation information is provided on necessary panels. Authoring Tool: NA
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Web: NA Electronic Docs: NA Software: Teamcenter application has no time limit based input or form expiry. Session that expires recovers by itself. Authoring Tool: NA
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: Most of the content does not require pause, stop, or hide by design. However at some places progress update has no stop or pause or hide support. Authoring Tool: NA
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Web: NA Electronic Docs: NA Software: Teamcenter is not a Web application and not using flash. Authoring Tool: NA
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Partially Supports	Web: NA Electronic Docs: NA Software: Teamcenter supports user navigation, finding any content. User can easily determine where they are in Teamcenter UI Authoring Tool: NA

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Web: NA Electronic Docs: NA Software: Teamcenter pages have titles that describe topic or purpose. Authoring Tool: NA</p>
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Web: NA Electronic Docs: NA Software: Teamcenter navigated sequentially, focusable components receive focus in an order that preserves meaning and operability. For Ex: File -> New Item dialog Authoring Tool: NA</p>
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Web: NA Electronic Docs: NA Software: Teamcenter supports Link, ex: User name is displayed as link on overview page and when clicked shows the profile of that user. Authoring Tool: NA</p>
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Web: NA Electronic Docs: NA Software: Teamcenter supports default human Language – English Closed: NA Authoring Tool: NA</p>
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Web: NA Electronic Docs: NA Software: When any component receives focus, it does not initiate a change of context. Authoring Tool: NA</p>
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to: Revised Section 508</p>	Partially Supports	<p>Web: NA Electronic Docs: NA</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		Software: On UI component change when user moves from one tab to another tab, confirmation dialog is received. Authoring Tool: NA
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text. Closed: NA Authoring Tool: NA
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: Labels or instructions are provided when content requires user input. Authoring Tool: NA
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: Teamcenter supports markup languages such as XML Closed: NA Authoring Tool: NA
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: Teamcenter supports the name and role to be programmatically determined. Ex : command line utility supports in Teamcenter Closed: NA Authoring Tool: NA

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Does not support	<p>Web: NA Electronic Docs: NA Software: There is no real-time presentations or web cast in Teamcenter. Authoring Tool: NA</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Does not support	<p>Web: NA Electronic Docs: NA Software: Pre-recorded media is not included in Teamcenter Application. Authoring Tool: NA</p>
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Web: NA Electronic Docs: NA Software: Teamcenter has contrast ratio of 4.5:1 for most of the visual presentation of text and images, however for some hyperlinks like user, role has contrast ratio of 3.74:1. Authoring Tool: NA</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Web: NA Electronic Docs: NA Software: TC inherits the operating system text sizes without loss of content or functionality. Authoring Tool: NA</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Partially Supports	<p>Web: NA Electronic Docs: NA Software: TC uses text to convey information rather than images of text.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		Authoring Tool: NA
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Partially Support	Web: NA Electronic Docs: NA Software: Teamcenter Supports navigation in multiple ways. Teamcenter also supports robust search functionality for finding any content. Authoring Tool: NA
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Support	Web: NA Electronic Docs: NA Software: Teamcenter uses headings and labels that describe topic or purpose. Authoring Tool: NA
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially support	Web: NA Electronic Docs: NA Software: TC has a visible keyboard focus indicator. Authoring Tool: NA
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: Teamcenter content supports human readable languages that can also be read by assistive technologies. Authoring Tool: NA
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Not Applicable	Web: NA Electronic Docs: NA Software: Teamcenter is not a web application Authoring Tool: NA

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Not Applicable	Web: NA Electronic Docs: NA Software: Teamcenter is not a web application Authoring Tool: NA
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: In some cases, TC has automatic input range detection with suggestions for correction. In other cases, the error dialog text suggests corrections or possible solutions. Authoring Tool: NA
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Web: NA Electronic Docs: NA Software: TC does not have Web pages that cause legal commitments or financial transactions. Authoring Tool: NA

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.9 Audio-only (Live) (Level AAA)	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.6 Pronunciation (Level AAA)	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
3.2.5 Change on Request (Level AAA)		
Revised Section 508 – Does not apply	Web:	Web:
3.3.5 Help (Level AAA)		
Revised Section 508 – Does not apply	Web:	Web:
3.3.6 Error Prevention (All) (Level AAA)		
Revised Section 508 – Does not apply	Web:	Web:

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Desktop Application : Does Not Support	With Free tools used for Teamcenter Validation is not supported for without vision people
302.2 With Limited Vision	Desktop Application : Partially Supports	
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports	
302.8 With Limited Reach and Strength	Partially Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Does Not Support	We don't provide speech output for all information displayed on-screen - Teamcenter

Criteria	Conformance Level	Remarks and Explanations
402.2.2 Transactional Outputs	Does Not Support	
402.2.3 Speech Delivery Type and Coordination	Does Not Support	
402.2.4 User Control	Does Not Support	
402.2.5 Braille Instructions	Does Not Support	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Does Not Support	We do not provide speech output so there is no mode of operation for controlling the volume.
402.3.2 Non-private Listening	Does Not Support	
402.4 Characters on Display Screens	Partially Supports	
402.5 Characters on Variable Message Signs	Does Not Support	
<u>403 Biometrics</u>	Heading cell – no response required	Heading cell – no response required
403.1 General	Does Not Support	
<u>404 Preservation of Information Provided for Accessibility</u>	Heading cell – no response required	Heading cell – no response required
404.1 General	Does Not Support	
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	Does Not Support	
<u>406 Standard Connections</u>	Heading cell – no response required	Heading cell – no response required
406.1 General	Does Not Support	
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Partially Supports	
407.3.2 Alphabetic Keys	Partially Supports	
407.3.3 Numeric Keys	Partially Supports	
407.4 Key Repeat	Partially Supports	
407.5 Timed Response	Partially Supports	
407.6 Operation	Partially Supports	

Criteria	Conformance Level	Remarks and Explanations
407.7 Tickets, Fare Cards, and Keycards	Partially Supports	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Does Not Support	
407.8.1.1 Vertical Plane for Side Reach	Does Not Support	
407.8.1.2 Vertical Plane for Forward Reach	Does Not Support	
407.8.2 Side Reach	Does Not Support	
407.8.2.1 Unobstructed Side Reach	Does Not Support	
407.8.2.2 Obstructed Side Reach	Does Not Support	
407.8.3 Forward Reach	Does Not Support	
407.8.3.1 Unobstructed Forward Reach	Does Not Support	
407.8.3.2 Obstructed Forward Reach	Does Not Support	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Does Not Support	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Does Not Support	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Supports	
408.3 Flashing	Supports	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Supports	
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Supports	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Does Not Support	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Does Not Support	
412.2.2 Volume Gain for Non-Wireline ICT	Does Not Support	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Does Not Support	
412.3.2 Wireline Handsets	Does Not Support	
412.4 Digital Encoding of Speech	Does Not Support	

Criteria	Conformance Level	Remarks and Explanations
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Does Not Support	
412.7 Video Communication	Does Not Support	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Does Not Support	
412.8.2 Voice and Hearing Carry Over	Does Not Support	
412.8.3 Signal Compatibility	Does Not Support	
412.8.4 Voice Mail and Other Messaging Systems	Does Not Support	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Does Not Support	
413.1.2 Pass-Through of Closed Caption Data	Does Not Support	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Does Not Support	
414.1.2 Other ICT	Does Not Support	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Does Not Support	
415.1.2 Audio Description Controls	Does Not Support	

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	Few Microsoft free Tools supported
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Supports	

Criteria	Conformance Level	Remarks and Explanations
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Supports	
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Supports	
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Supports	
502.3.13 Modification of Focus Cursor	Supports	
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Supports	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	
503.3 Alternative User Interfaces	Supports	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Does Not Support	
503.4.2 Audio Description Controls	Does Not Support	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Does Not Support	
504.2.2 PDF Export	Does Not Support	
504.3 Prompts	Does Not Support	
504.4 Templates	Does Not Support	

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does Not Support	
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	
603.3 Accommodation of Communication Needs	Does Not Support	

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