



About Siemens Digital Industries Software

Siemens Digital Industries Software is driving transformation to enable a digital enterprise where engineering, manufacturing and electronics design meet tomorrow. The Xcelerator portfolio helps companies of all sizes create and leverage digital twins that provide organizations with new insights, opportunities and levels of automation to drive innovation. For more information on Siemens Digital Industries Software products and services, visit [siemens.com/software](https://www.siemens.com/software) or follow us on [LinkedIn](#), [Twitter](#), [Facebook](#) and [Instagram](#). Siemens Digital Industries Software – Where today meets tomorrow.

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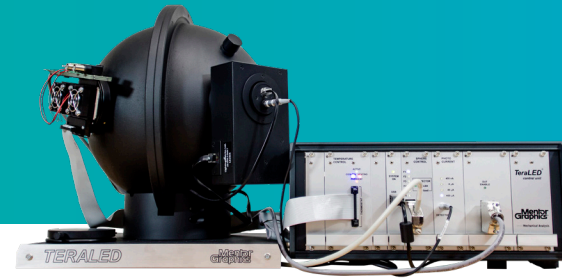
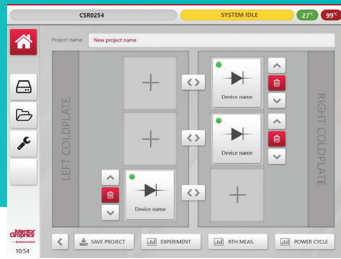
Siemens Digital Industries Software

Maximizing the value of your Simcenter MicReD systems

Simcenter T3STER
Simcenter POWERTESTER
Simcenter DYNTIM
Simcenter TERALED

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How can you guarantee that all your past and future measurements are correctly calibrated? How can you ensure the optimal performance and accuracy of your Simcenter™ hardware? How do you minimize the risk of unexpected downtime?

Siemens Digital Industries Software provides a high-quality service contract to optimize the accuracy and extend the lifetime of your MicReD™ hardware. In this document you can find the advantages of our extended warranty contracts:

Receive top of the class support

Simcenter MicReD comprehensive and integrated portfolio of software and services from Siemens Digital Industries Software is backed up by an outstanding global customer support team.

Our team strives to provide a comprehensive support contract with multiple benefits and features to maximize the value of product adoption.

The maintenance contract includes access to the Siemens Support Center (support.sw.siemens.com) for license renewal, software updates, tech notes and to support issue tracking.

Maintaining system accuracy

With the Simcenter MicReD Maintenance contract, we perform a yearly International Organization for Standardization (ISO) 9001 compliant calibration, to maintain the accuracy of your system, thereby securing the reliability of your acquired data. An ISO compiled test report and certification are provided.

Guarantee system availability

The Simcenter MicReD maintenance contract includes repair in the unlikely event of electronic failure. The contract guarantees that our Simcenter Customer Support engineer will prioritize the planning of repair intervention free of charge to minimize downtime.

Want to know more?

Contact your local office for all details for Simcenter MicReD maintenance services.

Service contract content	MAINT
General	
Service done at one of the Siemens offices	yes
Service done at customer site	optional
Performed by qualified customer support engineers	yes
Help desk support	yes
Corrective maintenance	
12-month extended maintenance	yes
Minimized downtime in case of system failure	yes
Preventive maintenance	
One calibration service per year	yes
Firmware and software updates	yes
Functional test (go/no-go)	yes
Adjustment and calibration	yes
Calibration report	yes

(*) Conditions for the repair to be covered by maintenance contract:

Main System must be covered by maintenance. Main systems are

- T3STER, T3STER S, T3STER SI, DynTIM S, POWERTESTER

Mechanical parts repairs are excluded

- All equipment: chassis, frame, case, cables, connectors
- Simcenter DYNTIM: arm, motor, heater and stage
- Simcenter TERALED: sphere
- Simcenter POWERTESTER: cold-plates, fixtures, pipes, valves and sensors

Failures due to user mishandling or unauthorized system modifications are excluded.