

## Procedimento de ativação do Sheet Metal no SE ST2

Para fazer o parte do programa de ativação do Sheet Metal no ST2, seguir os passos abaixo:

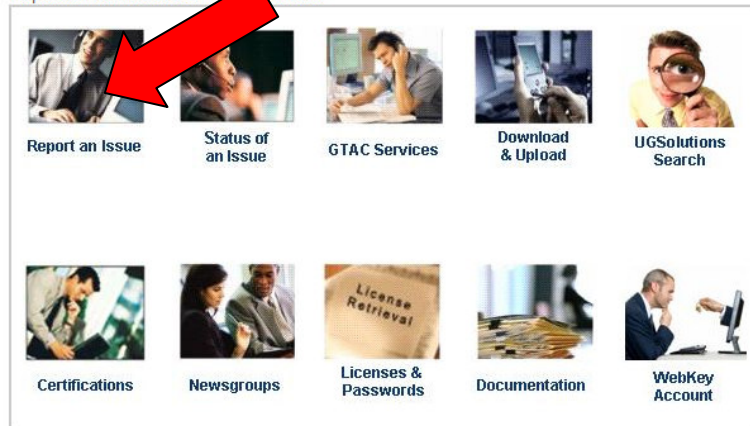
1 – Entrar no site <http://support.ugs.com>

2 – Em seguida entrar na opção **REPORT AN ISSUE**; (imagem abaixo).

### GTAC

Global Technical Access Center is your focal point for post sale software support. The center provides both your application and operating systems software support through telephone and electronic access.

#### Explore Featured Services



The screenshot displays a grid of service options under the heading 'Explore Featured Services'. A red arrow points to the 'Report an Issue' button. The options are:

- Report an Issue
- Status of an Issue
- GTAC Services
- Download & Upload
- UGSolutions Search
- Certifications
- Newsgroups
- Licenses & Passwords
- Documentation
- WebKey Account

3 – Digitar seu **WEB KEY** e **SENHA**;

Welcome.

Please Use Your WebKey To Login



Before you can access the support server, you must first login. To login, you must provide a valid WebKey username and password, and your maintenance contract with UGS must be active.

You can obtain a WebKey account or change your password by going [here](#).

WebKey Username:

WebKey Password:

Having problems logging in? Some of our more frequently asked questions are available [here](#).

4 – Inserir seu **SOLD TO**;

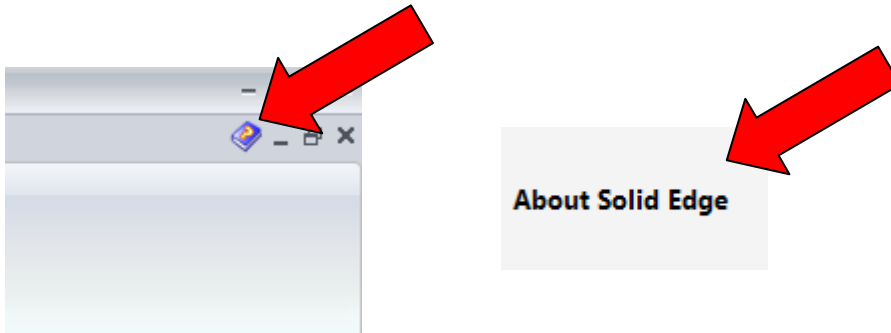
Welcome to the Customer Call Logging System

[UGSolutions Advanced Search](#)


Please enter the Server ID or Sold-to Number:

Server ID or Sold-to Number:

OBS. Para quem não sabe onde está o **SOLD TO**, ele se encontra no arquivo de licença ou no canto superior direito da tela do Solid Edge existe um “livrinho” que é o **HELP**, depois é só clicar em **ABOUT SOLID EDGE**.



**About Solid Edge**

 Version 100.00.11.03  
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Close  
Setup Info...

Solid Edge incorporates portions of:  
Medial Axis Engine by ering.com  
Simply Motion by MSC Software Corporation  
ACIS Exchange by Spatial Corporation

Licensing:

Modules	Licensed For Use	Installed Locally
Solid Edge Classic	✓	✓
Solid Edge Embedded Client	✓	✓
Solid Edge Xpres Route	✓	✓
Solid Edge Web Publisher	✓	✓
Solid Edge Feature Recognizer	✓	✓

These modules are licensed to:  
**SIEMENS PLM SOFTWARE**  
**SIEMENS PLM SOFTWARE**  
Product ID:

Technical Support Info  
Customer Sold-To ID:  
WebKey Access Code:

5 – Preencher os campos conforme imagem abaixo e ir em **SUBMIT**. com isso, você receberá um arquivo pelo email com o nome **SyncSMBeta.1zip**, renomeie para SyncSMBeta.zip, descompacte e execute a opção relacionada ao seu computador.

Contact Name CONTÓ, RAFAEL	Contact Phone 42247135	Contact Email Address rafael.conto@siemens.com
Platform INTEL	Operating System WINDOW	OS Version XP32_SP2
Product SOLID_EDGE	Application ALL	Release V102.0
Customer REF# (reference number) 	Other REF# (reference number) 	End User Server ID (enter & hit Tab)
Short description Additional Email Address(es) 	Participação no programa Solid Edge Sheet Metal Sync2	
Enter the detailed description of your problem		
<pre>Solicito participação do programa de testes do Solid Edge Sheet Metal Synchronous 2.</pre>		
<input type="button" value="Submit"/> <input type="button" value="Exit"/>		

OBS: Não esqueça de anotar o número do seu chamado.

## LogIR Confirmation

Thank you for using the WEB LOG-IR Application!

Your call log reference number is **2133600**

Please refer to this number when requesting support assistance

6 – Chegando a nós esse pedido, você receberá um arquivo pelo email com o nome **SyncSMBeta.1zip**(esse nome é devido ao bloqueio de recebimento de arquivos .exe por email), renomeie para SyncSMBeta.zip, descompacte e execute a opção relacionada ao seu sistema operacional de 32 ou 64bits.



ActivateSyncSMBeta.exe



ActivateSyncSMBeta64.exe



InactivateSyncSMBeta.exe



InactivateSyncSMBeta64.exe

Dúvidas??

Ligue 011 4224-7135